



human settlements

MPUMALANGA PROVINCE
REPUBLIC OF SOUTH AFRICA

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Litiko
Lekuhlaliswa Kwebantfu

Departement van
Menslike Nedersittings

UmNyango
Wokuhlaliswa Kwabantu

STEP BY STEP PROCESS CHECKING SUBSIDISED HOUSING APPLICATION ONLINE

NATIONAL HOUSING NEEDS REGISTER

The image shows a browser window displaying the website hssonline.gov.za/#/. The browser's address bar and tabs are visible at the top. The website header includes the logo of the Department of Human Settlements, Republic of South Africa, and the text "human settlements" and "Settlements System Online". Below the header is a banner image of residential buildings. The main content area is divided into two sections: "Portal Login" and "My Housing Subsidy".

Portal Login

Email address

Password

OTP:

Enter OTP

My Housing Subsidy

Enter your ID Number in the box to see the status of your Housing Subsidy.

ID Number

Using the internet, you need to go to www.hssonline.gov.za

Enter your 13-digit ID number here click on search



Portal Login

Email address

Password

OTP:
Enter OTP

My Housing Subsidy

Database: National Housing Needs Register

Name:

ID Number:

Registration Date: 2018-02-06

Area: CITY OF MBOMBELA LOCAL MUNICIPALITY:MBOMBELA:KABOKWENI

Position in Area: 1125/1344

In Allocation:

If u are only registered on the NHNR your details will appear here

HSS SUBSIDY APPLICATION



My Housing Subsidy

Enter your ID Number in the box to see the status of your Housing Subsidy.

Search

ID Number not found!



If you are neither registered on the NHNR nor captured on HSS you will get this message



My Housing Subsidy

Database: Mpumalanga **Name:** [REDACTED] **ID Number:** [REDACTED]

Status: Approved **Application Type:** PNC - Project Linked - Non Credit

Area: ANGIN COURT **Site Number:** [REDACTED]

Project: IRDP PH2/LAMANJOLO INVESTMENT SITE/LILLYDALE AVENUE [REDACTED] e 1(E17060011/1)

Construction Status: Units Final Completion **Happy Letter:**

If your details are captured on the HSS it will reflect:

- (i) The status of your application
- (ii) Details of the stand and area
- (iii) Contractor details





My Housing Subsidy

Database:

Mpumalanga

Name:

[REDACTED]

ID Number:

[REDACTED]

Status:

Failed searches

Application Type:

PNC - Project Linked - Non Credit

Area:

RIDGE VIEW PROPER

Site Number:

[REDACTED]

Project:

IRDP PH2/PRINCE OF TIDES/BALFOUR(RIDGE VIEW)/DIPALISENG (1500to1501to1503) - units Adjustment(E17030004/4)

Declined Reason:

--Verified Successfully

If an ID number is found on the HSS the status of an application could be in any one of the following stages (see example above):

Received: The application for a subsidy is captured on the HSS

Received and sent for searches: The application has been captured and sent for electronic searches

Procedurally declined: There are certain aspects of the applicant's information that do not meet the qualifying criteria or lack of supporting documentation

Failed searches: The system has picked up that the applicant has benefitted before or owns property or the applicant's information does not correspond to the information at Home Affairs etc

Should you have any further enquiries in this regard please kindly contact your local Municipality or the District offices of the Department at either Ermelo, Emalahleni or Mbombela.